

August 30, 2017

IMMEDIATE REPLY REQUIRED

CAROLE GORECKI 36500 NORTH POINTE DR NEW BALTIMORE, MI 48047

Regarding: 36500 NORTHE POINTE DR, NEW BALTIMORE, MI 48047

Dear CAROLE GORECKI:

This is a follow-up to our letter informing you that the Michigan Public Service (MPSC) approved DTE Electric Company's proposed plan to offer residential customers an opt-out of our Advanced Metering Infrastructure (AMI) Program. Our letter provided you with the requirements for opting out and instructions to contact us if you would like to participate in the Opt-Out Program. Additionally, the letter clearly stated that if you do not contact us to enroll in the Opt-Out Program, we will proceed with the installation of the advanced meter.

During a recent visit to the above address, we found that a locking device was installed that prevented us access to our metering equipment. This condition is unsafe for your family and your neighbors. Pursuant to Michigan Public Service Commission (MPSC) Rule 460.136, a utility may shut off service temporarily for reasons of health or safety. For these reasons, your electric service will be disconnected on or after September 18, 2017, if you do not remove the locking device and contact us immediately so that we can proceed with the installation of the advanced meter. If your service is interrupted, you may be required to pay a reconnect fee to have your service restored.

To prevent interruption of your electric service, <u>please remove the locking device and call us at 1.800.441.6698</u>, and press prompt #2 to arrange to have the new advanced meter installed. Our office hours are Monday – Friday from 8:30 a.m. to 4:30 p.m.

If you would like to enroll in our Opt-Out Program, make us aware of that decision when you contact us. This program allows for a non-transmitting, (radio off) advanced meter to be installed and the following fees will be assessed to your account.

- ·\$67.20 AMI Opt-Out Initial Fee
- ·\$9.80 AMI Opt-Out Monthly Charge

Please note that providing access to our metering equipment is not optional-it is a requirement that customers must comply with, and we appreciate your cooperation.

Thank you for being a valued DTE Electric customer.

Sincerely,